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**R 7 900 ex Vat**

(INCLUDING ONLINE INTERNATIONAL EXAM) AND RECEIVE A **FREE EXAM RETAKE** OPPORTUNITY AT **NO ADDITIONAL COST.**

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## ABOUT ITSM & ITIL4<sup>®</sup>

Service Management & Governance is everything your IT department does to deliver services to internal and external customers while maintaining the quality and speed of those services as high as possible. The ITIL framework provides guidance on best practices from the industry. IT service management is not just about technology; it combines people, processes, and tools (like IT service management software). It can greatly help the members of your IT service organization to perform their tasks effectively and transparently. Effective governance over information and technology is critical to business success as an important driver of innovation and business transformation. ITIL4<sup>®</sup> is the most widely accepted approach to IT service management in the world!!!

## ITIL4<sup>®</sup> FOUNDATION

INCLUDES ONLINE EXAM

VILT (VIRTUAL INSTRUCTOR-LED) TRAINING

**TRAINING**  
 3 DAYS

**EXAM**  
 60 MINS

**YOU SAVE**  
 R 800

**DATES**

22 - 24 August 2022  
 28 - 30 September 2022  
 24 - 26 October 2022

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