

## COURSE OUTLINE

### Course Name: DTMethod® Design Thinking Foundation

DURATION	SKILL LEVEL	DELIVERY METHOD	TRAINING CREDITS	TECHNOLOGY
3 days	Foundation	VILT/ILT/Blended	N/A	Project Management

#### Course Overview

Designing a solution is a key aspect of any project that creates a product or other type of solution. It defines how a customer (consumer or company) interacts with our product and provides key insight into how our organization is perceived. The key to designing a solution is often the creative process, devoid of performance measures, and thus more difficult to measure.

Design Thinking combines the elements of three pillars to form the DTMethod®: DTModel, DTTools and DTRules & Roles.

DTRules & Roles incorporates the people centred approach and human-centred design in a structured ecosystem which helps to follow the process described by DTModel. It covers a variety of topics including teams, individuals, roles and how they interact using an active and iterative approach to apply the DTMethod.

DTModel explores in depth the three phases of the design process; *Exploration, Creative and Construction*. This is an crucial part of the process based on an iterative theory which allows for the structured design of a solution.

DTTools delves deep into the mentality of a user, to use a variety of tools to understand who they are and use this knowledge to create a series of user stories and needs which drive product and project functionality.

#### The benefits of the Design Thinking Method

- reduces risk to organisations by helping to assess if project is feasible before doing all the work,
- project cost reduction: fewer project changes resulting from stakeholders feedback,
- increase the benefits obtained by products, processes and services created by project management processes preceded by Design Thinking,
- reduce the feeling of uncertainty about the duration and level of people's involvement in the Design Thinking process,
- enable the incorporation of Design Thinking into the routine activity of projects,

- prepare employees for effective work during Design Thinking workshops, increases the possibility of designing a good solution.

## Course Objectives

TMethod® (Design Thinking Methodology) Foundation can provide delegates with an extensive introduction to the core concepts of DTMethod. It helps your understanding of the DTMethod principles and demonstrates how they can improve an individual's work and the work of the organization through design thinking and sufficient preparation for the achievement of the related **certification** "DT Method Foundation"

### Job role:

- Project managers
- Project Support
- Product designers
- Product Owners
- Product Managers
- Facilitators
- Scrum Masters

### Exam:

The foundation course is done during over 3 days with the foundation exam usually written on the 3<sup>rd</sup> day.

**Questions:** 50 multiple choice questions, of which only one is correct, each correct answer is worth one point, there is no penalty for wrong answers

**Duration:** 40 minutes  
Passing threshold: 33/50 = 65%.  
Closed book

## Inclusions

The cost for the examination is included in the course.

## Pre-course work

Pre-reading materials will be provided prior to the start of the course; participants are advised to read them completely and carefully 7 days before the course begins.

