

COURSE OUTLINE



Course Name: AgileBA® Version 3 Foundation & Practitioner

DURATION	SKILL LEVEL	DELIVERY METHOD	TRAINING CREDITS	TECHNOLOGY
4 Days	Foundation & Practitioner	In Class/VILT	N/A	Business Analysis

AgileBA® Version 3 Foundation & Practitioner Course Overview

AgileBA® Version 3 provides the skills, tools and techniques required to perform effective business analysis within agile and AI-enabled environments. The course focuses on delivering meaningful value rather than simply producing outputs, helping delegates connect organisational strategy, customer needs and delivery outcomes.

The course introduces product thinking, continuous discovery, adaptive strategy, collaborative quality practices, iterative requirements management and evidence-based decision-making. It also explores the responsible use of artificial intelligence while maintaining accountability, governance, evidence and professional judgement.

Prerequisites for AgileBA® Version 3

There are no formal prerequisites for the AgileBA® Version 3 Foundation examination. An understanding of agile ways of working, business analysis, project delivery or organisational change is beneficial. Candidates progressing to Practitioner level should first achieve the AgileBA® Foundation certification.

Who Should Attend this AgileBA® Version 3 Course?

This combined course is suitable for professionals who shape, prioritise, deliver or evaluate organisational change, including:

- Business Analysts and Agile Business Analysts
- Product Owners and Product Managers
- Agile team members and Scrum Masters
- Project and Programme Managers
- Change and transformation professionals
- Service Designers and Business Architects
- Agile Coaches and Consultants

Learning Objectives

- Discover user needs and connect them to organisational goals and value outcomes
- Apply Agile Business Analysis principles in agile and AI-enabled environments
- Explore problems through multiple perspectives before defining solutions
- Decompose requirements into manageable, iterative and value-driven increments
- Facilitate collaboration and stakeholder engagement to support better decisions
- Apply user stories, modelling, Behaviour-Driven Development and validation techniques
- Assess value delivery using evidence, experimentation and feedback loops
- Use AI-enabled tools responsibly while retaining human accountability and judgement
- Align strategy, value streams and delivery activities
- Improve value realisation through continuous improvement practices

Topics

The course explores the following AgileBA® Version 3 syllabus areas:

Module 1: Agile Business Analysis Fundamentals (BA)

- Business Agility and VUCA environments
- Agile Manifesto and Enterprise Agility
- Agile Business Analysis philosophy, skills and competencies
- Framework for Business Agility and its ten lenses
- Value Horizons: Organisation, Coordination and Team
- Domains of Interest
- Intent, Scope and Approach at each Value Horizon
- Effective agile facilitation, workshop types and success factors
- AI in the workplace and responsible AI usage

Module 2: Discovery and Strategy: Strategy Alignment and Value Flow (ST)

- Value Delivery Activities
- Agile Adaptive Strategy
- Organisational purpose, mission, vision, goals and objectives
- CLEAR goals and Objectives and Key Results

- Organisational culture, operating models, agile leadership and governance
- Stakeholder engagement and translating research into actionable artefacts
- Personas, Story Mapping, Business Model Canvas and Validated Learning
- Agile Portfolio Management, Planning Horizons and investment decisions
- Hoshin Kanri and Catchball
- Value Stream Analysis and Impact Mapping
- AI-assisted scenario analysis and strategic alignment

Module 3: Understanding the Whole Problem: Complexity, Perspective Analysis and Bias Mitigation (PF)

- Agile Portfolio Management and initiative maturity states
- Business Case as a strategic anchor
- Perspective Analysis across Why, Who, What, How, Where and When
- Recognising and navigating complexity
- Cynefin Framework and safe-to-fail probes
- Cognitive bias and inattentional blindness
- AI-assisted sense-making, hypothesis generation and assumption testing
- Evaluation of AI output for bias, false confidence, missing perspectives and ethical risk

Module 4: Iterative Requirements Management: Decomposition and System Modelling (RQ)

- User Story definition and structure
- Functional and Non-Functional Requirements
- MoSCoW prioritisation
- Planning Horizons and managing uncertainty
- Requirements hierarchy: Themes, Epics and User Stories
- The 3 Cs: Card, Conversation and Confirmation
- Writing value-focused User Stories
- Story Mapping and integration of Non-Functional Requirements
- Backlog decomposition challenges
- Value Stream Analysis to inform backlog development

Module 5: Collaborative Quality Engineering and Validation (QU)

- Types of testing and when to use them
- Acceptance Criteria and Definition of Done
- Behaviour-Driven Development and testable scenarios
- Verification, validation and feedback loops
- Three Amigos collaborative practice
- Embedding quality throughout delivery
- RADAR approach for validated learning
- Prototyping and Fake Door testing
- Operational readiness and end-to-end testing
- FAST principles for responsible AI
- Collaborative validation of expected value

Module 6: Continuous Improvement: Empirical Validation and Continuous Value Realisation (CI)

- Purpose and hierarchy of backlogs

- Continuous improvement models and the PDCA cycle
- Reviews, Retrospectives and reflective learning
- Strategies for improving value delivery
- Leading and Lagging Indicators
- A/B testing and empirical learning
- Benefits assessments after deployment
- AI-assisted feedback and operational insight analysis
- Monitoring ongoing value realisation
- Assessment of Business Case outcomes against realised value

Job Roles

- Business Analyst
- Agile Business Analyst
- Product Owner or Product Manager
- Agile Team Member or Scrum Master
- Project or Programme Manager
- Change Manager or Transformation Practitioner
- Service Designer or Business Architect
- Agile Coach or Consultant

Exams and Certifications

AgileBA® Version 3 Foundation Exam

The Foundation qualification assesses knowledge of AgileBA principles and the core competencies required to iteratively discover, define and test value in an agile delivery environment.

- Duration: 40 minutes
- Question Type: Multiple Choice
- Total Questions: 50
- Total Marks: 50
- Pass Mark: 25/50 (50%)
- Closed Book

AgileBA® Version 3 Practitioner Exam

The Practitioner qualification builds on Foundation knowledge and assesses the application and analysis of AgileBA concepts in complex delivery and change environments.

- Duration: 2 hours
- Question Type: Complex Multiple Choice
- Total Questions: 4
- Total Marks: 60
- Pass Mark: 30/60 (50%)
- Open Book: AgileBA® Reference Book only

Why this certification

After completing this course, delegates will be equipped to:

- Connect organisational strategy, customer needs and delivery outcomes
- Focus analysis on outcomes and value rather than output volume
- Improve facilitation, collaboration and stakeholder engagement
- Analyse opportunities, prioritise work and validate outcomes
- Apply AgileBA® concepts confidently in adaptive delivery environments
- Use AI responsibly while maintaining judgement, accountability and evidence
- Support stronger organisational agility and responsiveness to change

Notes and Annotations

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